

Warranty Terms & Conditions

For a period of 45 days following date of purchase, Essity warrants its Tork® dispenser shall be free from defects in workmanship and materials. Customer may extend the period of warranty protection for certain dispensers to five years from the date of purchase by completing the online registration form found at www.torkusa.com/warranty.

A claim must be made during the applicable warranty period accompanied by proof of purchase, and, at Essity's direction, return of the defective dispenser. Essity, at its option, shall either repair or replace the defective dispenser. Replacement dispensers may not be the same model due to design and range changes.

This warranty does not cover damage arising from vandalism, misuse or improper installation. The foregoing is Customer's exclusive remedy.

IN NO EVENT SHALL ESSITY BE LIABLE FOR INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS OR BUSINESS, ARISING OUT OF ANY BREACH OF THE TERMS AND CONDITIONS CONTAINED IN THIS AGREEMENT, THE USE OF THE DISPENSERS, OR FROM ANY OTHER CAUSE WHATSOEVER, WHETHER BASED ON WARRANTY (EXPRESS OR IMPLIED) OR OTHERWISE BASED ON CONTRACT, TORT OR ANY OTHER THEORY OF LIABILITY.