



Think ahead.

Better hygiene for all public washrooms

Make every visit feel safe and comfortable with public washrooms designed for all



Only **1 in 5** washrooms always meet expectations of cleanliness.¹

Safety and privacy

Many people plan their day around which public washrooms they feel safe using, especially those with specific needs. Privacy is a fundamental requirement for ensuring comfort and dignity. Well-designed facilities must provide secure, clean and reliable spaces that allow everyone to use the washroom without worry.

Signage and access to hygiene

Finding washrooms in public spaces can be challenging, especially in large or crowded environments. Clear, intuitive signage in places like squares, airports and train stations is essential for quick and stress-free navigation. Simple and easily understandable signs are particularly important for individuals with cognitive challenges.

Meeting the needs of as many people as possible

People who visit public washrooms vary widely and bring different needs and abilities. One may think it is enough to provide an accessible washroom, yet many needs go beyond wheelchair access. Individuals with limited vision or hearing, neurodiversity, reduced hand strength or incontinence may require additional thoughtful features that could be overlooked.



How visitors determine if a public washroom is clean²:

- 78% clean toilets
- 66% no rubbish on the floor
- 64% clean sink/sink area
- 63% fresh smell
- 60% toilet paper is stocked
- 56% there is hand soap in the washroom
- 51% paper towels are stocked
- 50% it looks nice and tidy
- 40% no dust/spills on the floor
- 26% say that they check the cleaning schedule notice

¹ Tork Insight Survey 2025, conducted in US, UK, Germany, France, Mexico, Canada, Australia, Spain, Sweden, Netherlands and Poland among 11,500 from the general public and 1,000 cleaning staff.

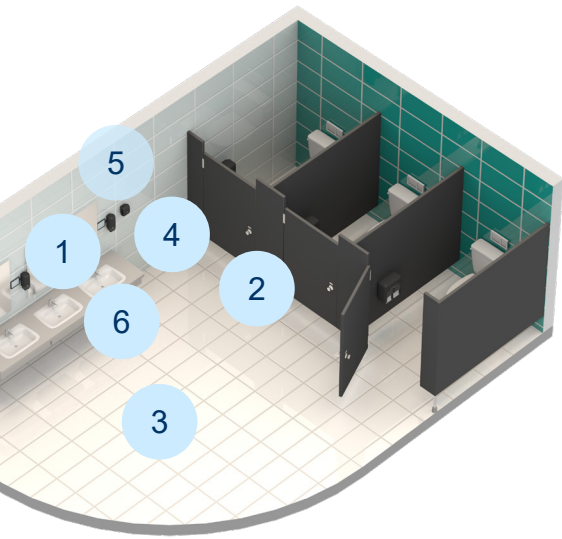
² Tork Insight Survey 2024, conducted in US, UK, Germany, France and Mexico among 6,000 end users and 900 businesses.



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Remove hygiene barriers so every visitor feels cared for in your washroom



Act now:

1. Ensure that soap and toilet paper are always readily available and easy to use.
2. Use low-force and certified Easy to use dispensers. This helps visitors with low hand strength, arthritis or temporary injuries.
3. Make sure that door locks work properly and provide secure, private stalls.
4. Replace fluorescent bulbs with warm light. Fluorescent lights are especially problematic for people with low vision.
5. Choose dispensers with a strong colour contrast to stand out against the wall colour (e.g. white dispenser on dark wall).
6. Offer mild, skin-friendly soaps. Stock dermatologically tested, fragrance-free soaps suitable for sensitive skin and eczema. Avoid harsh chemicals or strong scents that can trigger allergies.



Tork products and solutions that drive inclusive hygiene in washrooms

Tork PeakServe® Continuous™ Paper Hand Towel Dispenser H5¹



Drying hands with Tork paper towels will reduce bacteria further.²

Paper towel dispensers offer a hygienic hand-drying solution while helping maintain a quiet washroom environment.



Tork Soap and Sanitiser Dispenser S4¹



Gentle-to-skin formulas – wide range of dermatologically tested, fragrance-free soaps, sanitisers and lotions.

Hygienic refilling – factory-sealed bottle with a new pump for every refill helps reduce risk of contamination.



Tork SmartOne® Toilet Roll Dispenser T8¹



Hygienic: only touch the sheet being used.

High capacity: less maintenance and reduced risk of paper shortage.



Tork 50L Waste Bin B1



Easy maintenance and flexible mounting options for a clean appearance.

Add an optional soft-closing lid for increased hygiene and safety.

Tork 5L Waste Bin B3



Easy maintenance and flexible mounting options for a clean appearance.

Self-closing lid and hidden bin liner ensure hygiene and comfort.

Tork Vision Cleaning



Shift from static to targeted cleaning schedules when and where it's needed.

Save time on cleaning and reduce tasks like dispenser checks.



Get in touch with us to learn more on how to improve washroom hygiene torkglobal.com/gb/en

1. Easy to use-certified

2. When washing with soap, water vs only using soap and water. Based on modified EN 1499 standard, tested with E. coli., using Tork Mild Soap refill art. 420501 and Tork PeakServe refill art. 100589.