



Tork Bath Tissue Jumbo Roll Twin
 Dispenser (10''):
 T1 System: 247549A (Black)

Dispenser Dimensions HxWxD (Inches):
 13 x 21.5 x 5.5 (33.02 x 54.61 x 13.97 cm)

Tork Jumbo Bath Product Options:

12021502 (Tork Advanced, 2 Ply)
 11010402 (Tork Advanced, 1 Ply)

Parts



Part Description Replacement SKU

LEVER FOR SMALL ROLLERS	
SMALL ROLLERS	
JRT ROLL SUPPORTS	
ACCESS DOOR	
TWIN HOOD	
MINI TWIN HOOD	247549A COVER (Black)
TORK LOCK	200262-10 or 200262-20
200261 KEYHANDLE FOR ALL TORK DISP (INC. WT)	200261 KEYHANDLE
200260 KEY FOR ALL TORK	200260 KEY



DISPENSERS	
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Mounting height

The lower part of the dispenser should be 27.5 inches from the floor. 27.5 inches 70 cm 70 cm

Part Description with Replacement Instructions

Parts with SKUs listed are available for order as of the revision date on the manual. Contact an Essity Sales Rep or the Essity Quality Coordinator to order these parts.

If no SKU is listed, the availability of the part is unknown. Please contact the Essity Quality Coordinator for more information (see Contacting Essity section).

Replacement SKU Description & Replacement Instructions

	<p>LEVER FOR SMALL ROLLERS Pressing lever down raises the small rollers and allows new jumbo bath tissue rolls to be installed. Not replaceable.</p>
	<p>SMALL ROLLERS The small rollers sit on the outside of the jumbo bath tissue rolls. When the small roller gets close to the roll holder, the access door unlocks allowing a user access to the other jumbo bath tissue roll. Not replaceable.</p>
	<p>JRT ROLL SUPPORTS Supports the jumbo bath tissue rolls. Not replaceable.</p>
	<p>ACCESS DOOR The access door will be locked to one side, allowing access to one of the tissue rolls and blocking access to the other until one roll has completely dispensed. Not replaceable.</p>
	<p>TWIN HOOD To remove, locate the hood pivots. Each pivot will have a split end on the inside of the dispenser. With a pliers, squeeze the two split ends together and simultaneously pull the hood pivot out. These hood pins are fairly difficult to remove. Prying the head of the pin away from the dispenser may be required to remove the pin.</p>
247549A COVER (Black)	<p>MINI TWIN HOOD See instructions above.</p>
200262-10 or 200262-20	<p>TORK LOCK The lock can be replaced by removing the U-clip from the inside of the dispenser with a pliers or screwdriver.</p>
200261 KEYHANDLE	<p>200261 KEYHANDLE FOR ALL TORK DISP (INC.WT)</p>
200260 KEY	<p>200260 KEY FOR ALL TORK DISPENSERS</p>



Loading Instructions

1. To fill dispenser after mounting: Open cover. Before loading paper, slide door from one side to the other once. Push down lever to raise the small rollers and load two Tork Jumbo Bath Tissue rolls onto the roll supports. Release lever. Ensure small rollers are resting on top of each paper roll. Feed the paper through the opening and close the cover.

2. When one of the rolls is completely dispensed, the access door will unlock and the user will be able to slide it to the opposite side. The user will then have access to the other tissue roll.

3. To replenish rolls: Open cover. Push down lever to raise the small rollers, remove any empty cores and load a new Tork Jumbo Bath Tissue roll onto any available roll supports. Release lever. Ensure small rollers are resting on top of each paper roll. Close the cover.

Preventive Maintenance

The dispenser should be cleaned any time there is heavy paper dust build-up inside the dispenser. If paper dust is not a problem, approximately every year is a good frequency for cleanings. The following is the recommended procedure to cleaning:

- 1) Open the dispenser and remove the rolls of paper.
- 2) Clean out any paper dust. This can be done in several ways, such as, vacuuming, blowing out with a can of compressed air (wear safety glasses), wiping out with a damp cloth, etc.
- 3) Clean the cover with a general all-purpose cleaner that is safe for plastics.

Troubleshooting

Problem: Any paper-related problem.

- Take note of the date code on the outside of the case of paper product. Then contact the Essity Quality Coordinator and explain the problem.

Problem: Any other problem not stated above.

- Contact the Essity Quality Coordinator.

Contacting Essity

To contact the Essity Quality Coordinator, dial 1-866-722-6659 and press 6.

247549A Tork Bath Tissue Jumbo Roll Twin Dispenser Mounting Instructions

